5 Steps to your PIEPS Warranty Extension

1. Step: Request PIEPS ID

On **http://www.pieps.com/de/support** - Warranty Extension - **pieps.claudapp.net** click on the link „Register a new PIEPS ID“ to setup your PIEPS ID.

Afterwards following screen appears:

Fill in your personal data:

- ✓ First Name
- ✓ Last Name

- ✓ Email

You also have to enter the verify code and confirm your entries with OK.

Afterwards you receive automatically a confirmation mail from noreply@pieps.com with the subject **"Your pieps-id registration…"**

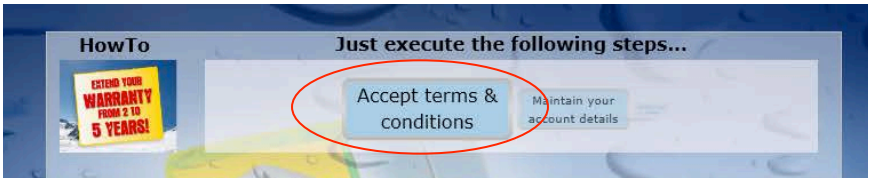
Confirm your setup of your PIEPS ID with the link in the email.

If you didn't get a confirmation mail, please check your spam.

After confirmation every other login can be done with your PIEPS ID and password.

2. **Step**: **Accept terms & conditions**

Click on the button "Accept terms & conditions" to accept the general terms and conditions. Without the confirmation you can't do the further steps.

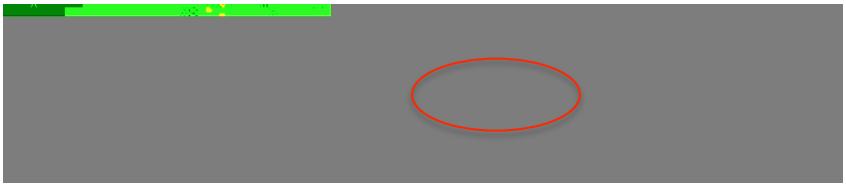


Here you have the possibility to change your email-address and password. Confirm your entries/changes with the button “Save Account Data”.

Click in the menu on the left side on “StartPage” to get to the overview site.

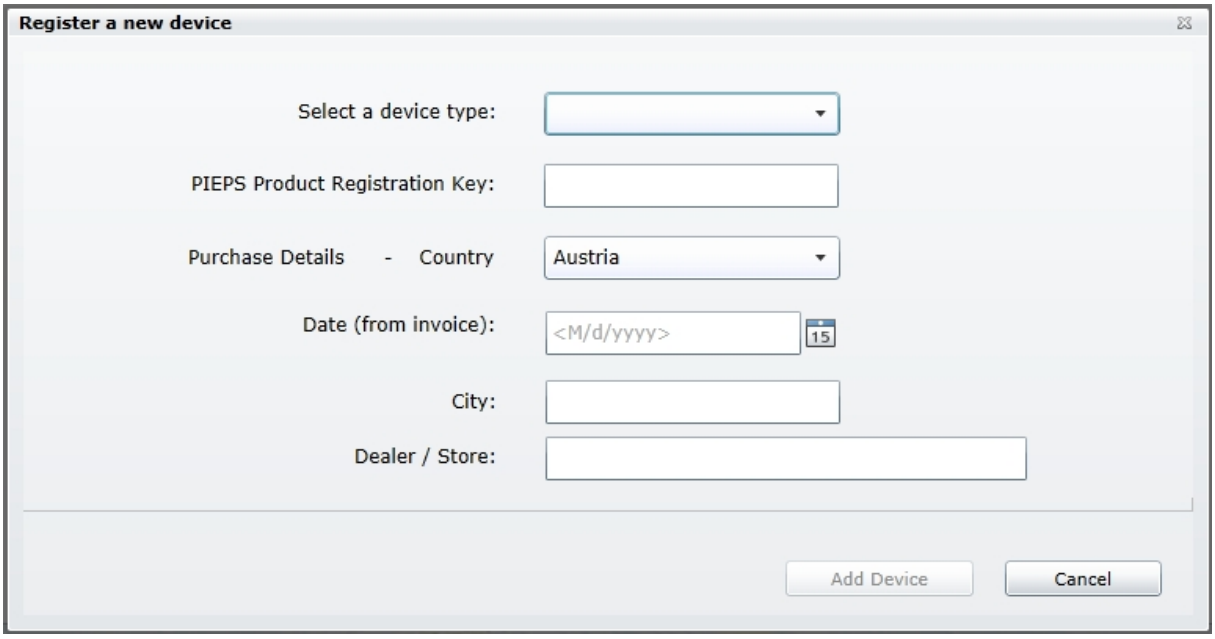
4. **Step**: **Register your device**

Click on the button **„Register your device“** to register your PIEPS device.



You get in the menu “Device Management” where you can register a new device and get an overview of all registered devices.

If you press the button **“Register New Device”** following screen appears.

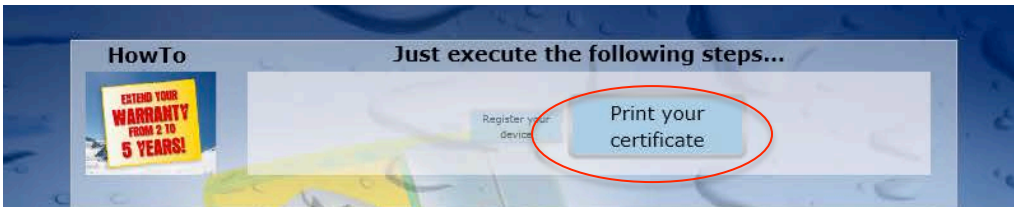


- ✓ **Device type:** Choose your PIEPS-mode
- ✓ **PIEPS Product Registration Key:** Fill in the product registration key. You can find it on the warranty card inside of your packaging box
- ✓ **Purchase Details - Country:** Choose the country where you have bought the device
- ✓ **Date (from invoice):** Choose the date of invoice with the calendar symbol
- ✓ **City:** Fill in the city where you bought the device
- ✓ **Dealer/Store:** Fill in the dealer/store where you bought the device

If the registration was successfully a window appears which confirm this.

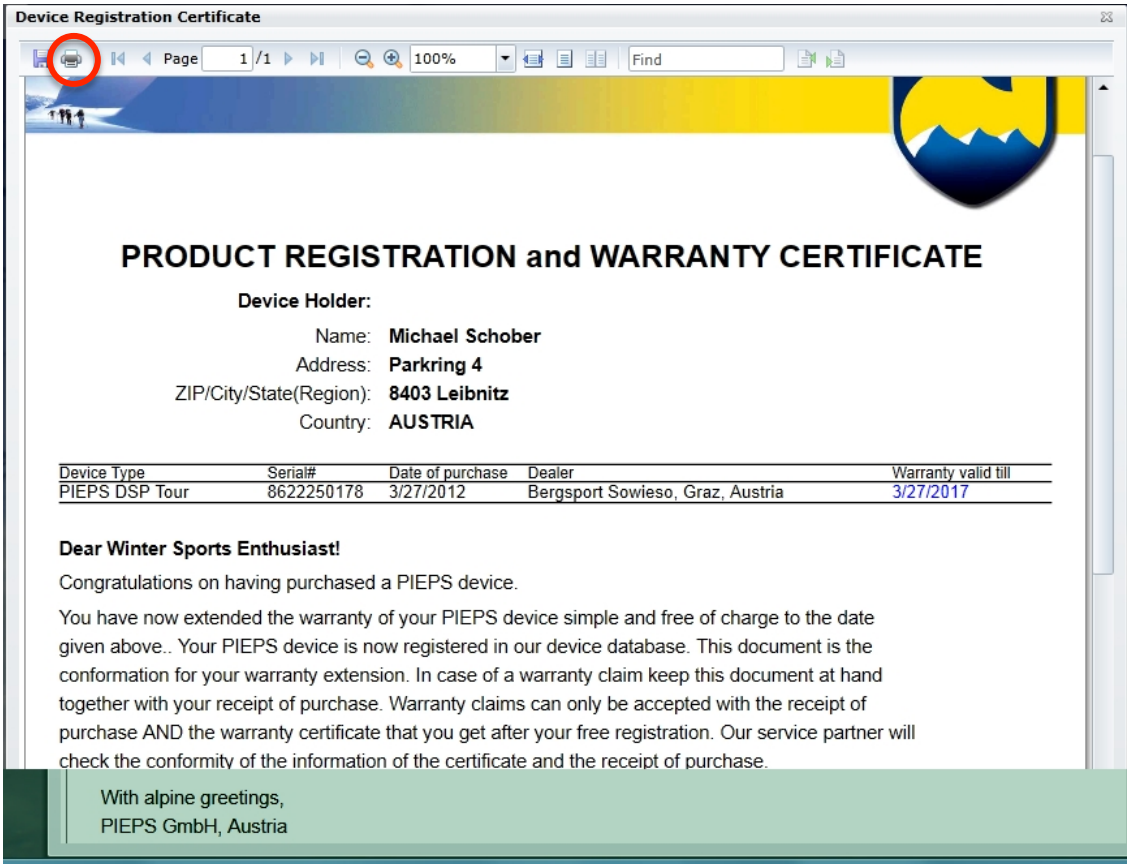
5. Step: Print the warranty certificate

Click on the button **„Print your certificate“** to show and print your PIEPS warranty extension.



Click on the button **„Show Certificate“.**

If you click on the “PRINT”-symbol you can print your certificate.



You have successfully finished the registration and warranty extension!

If there are any questions regarding the registration, please send an email to webservice@pieps.com. To guarantee a faster support, please send us the registration email with Username and Email.